



COLLECTOR



STORYTELLER



VOYAGER

CORE SERVICES

- Types of Travel
- Travel Design & Management Fee
- Minimum Investment*
- Priority Fee for New Travel Requests within 90 days of departure

INCLUSIONS

- Complimentary Virtual Consultation
- Travel Design & Management
- Proposal Delivery
- Proposal Iterations
- Digital Itinerary + Mobile App
- Airfare Booking
- Emergency Support During Travel
- Pre-Travel Checklist
- Pre-Travel Itinerary Walkthrough, Q&A
- Language, Currency, & Tipping Guides
- Standard Guides**
- Additional Custom Guides by Request***
- Blue Ribbon Bags Luggage Locator Service
- Printed Itinerary Documents
- Donation on Client's Behalf to Offset Carbon Footprint

PRE-TRAVEL CONCIERGE SERVICES

- Restaurant Reservations
- Museum/Attraction Entrance Tickets
- Show/Event Tickets
- Spa Reservations

IN-TRAVEL CONCIERGE SERVICES

- High-Touch, Tailor-Made Itineraries
- Starting at \$1200
- \$20,000
- Starting at \$200

- ✓
- ✓
- Pre-Recorded or Live Virtual Walkthrough
- Up to 4 Iterations
- ✓
- Any Fare Except Basic
- ✓
- ✓
- ✓
- ✓
- ✓
- Unlimited
- Gold Service per traveler
- Complimentary by Request
- ✓

- Unlimited
- Unlimited
- Unlimited
- Unlimited
- Unlimited
- Unlimited

- Tailor-Made Itineraries
- Starting at \$900
- \$10,000
- Starting at \$150

- ✓
- ✓
- Email or Pre-Recorded Walkthrough
- Up to 3 Iterations
- ✓
- Premium Economy & Higher
- ✓
- ✓
- ✓
- ✓
- ✓
- Up to 3 Custom Guide
- Platinum Service per traveler
- \$40 per set of documents for printing and shipping
- ✓

- Up to 5 Reservations
- Up to 5 Reservations
- Up to 4 Reservations
- Reservations for up to 2-days
- Not Available

- Cruise Only, Single Hotel, Resort, Villa, All-Inclusive
- Starting at \$500
- None*
- Starting at \$150

- ✓
- ✓
- Email
- Up to 2 Iterations
- ✓
- Premium Economy & Higher
- ✓
- ✓
- Email Only
- ✓
- Up to 2 Custom Guide
- Diamond Service per traveler
- \$40 per set of documents for printing and shipping
- ✓

- Up to 3 Reservations
- Up to 3 Reservations
- Up to 2 Reservations
- Reservations for 1-day at 1 spa
- Not Available



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*Some exceptions apply. Voyager has no minimum spend, however, our standard of service includes 4-star and higher properties and select cruise lines only.

**Includes standard Guides, such as, Dining, Things to See & Do, and Shopping Guides.

***Additional Custom Guides (Michelin Dining, Specialized Shopping, Art Galleries, etc.) available by request.



NOVAVISTA

Service Packages

We also have an à la carte menu—contact us for details.



Collector

You want travel that is more than a vacation, you want a once-in-a-lifetime experience. Whether it's a celebration, a group trip, or just an amazing adventure, we curate and customize unique and memorable experiences that last a lifetime.



Storyteller

Sometimes we want vacations that unfold like a novel. For travel that have more complexities and plot twists, like multi-destinations and highly-tailored amenities, we take care of all the details so you can just follow the story as it flows.



Voyager

If you are looking for a quicker getaway, we still provide the convenience and amenities you deserve. Whether a week in your favorite European city, a scenic river cruise, or getting pampered at an all-inclusive resort—we are here to get you there.